

Student Charter

At the London School of Science & Technology we believe strongly in working in partnership with our students. We are committed to excellence and it is our responsibility to provide you with the necessary support and assistance to help to enjoy your life as a student among us.

As a student at LSST, you have the right to expect that we will deliver our promises to you. As a student, you also have responsibilities. We expect our students to respond positively to their partnership with the school, and to uphold the reputation of LSST, both on and off campus.

This charter explains what you can expect from LSST and what the LSST expects from you in return

LSST's Responsibilities

Throughout the course you may expect to:

- be treated fairly and with respect*
- receive a high standard of teaching, training and assessment*
- receive help and support in developing the skills needed for successful completion of the course*
- have clear guidance and explanations of the assessment procedures*
- be given a timescale and framework for work set*
- have assessments, assignments and course work marked fairly and returned with appropriate comments within an agreed timescale*
- be able to discuss personal progress with the appropriate course staff*
- have the opportunity to express views on quality of teaching, services and facilities*
- receive guidance on careers and future progression routes*
- have access to the learning resources you need to support your studies*
- have access to personal guidance and support if appropriate*
- have access to learning support where appropriate*
- receive assistance in gaining work placements where appropriate*
- have access to your records on request and have access to support/advice services*

This charter is the LSST's commitment to provide you with a service of the highest quality. It is important that you respond in a positive way to this partnership to take full advantage of the educational opportunities available to you and realize your full potential.

Student Responsibilities

Throughout the course you will be expected to:

- take responsibility for your work and actions*
- attend regularly and punctually*
- show consideration and care for LSST property, equipment and facilities*
- show consideration and care towards the environment of the LSST*
- commit yourself to work and study outside formal teaching time*
- complete your assignments within the agreed timescale*
- comply with LSST regulations and policies*
- conduct yourself responsibly and show consideration and respect towards staff and fellow students*